

Initial Set Up and Parents' Evening Booking

An account has been created for you on our online booking partner's website www.complete-ed.co.uk which can be used for booking slots for upcoming and future parents' evenings. To access your account in order to complete a booking, please use your primary email address used for communications from the school.

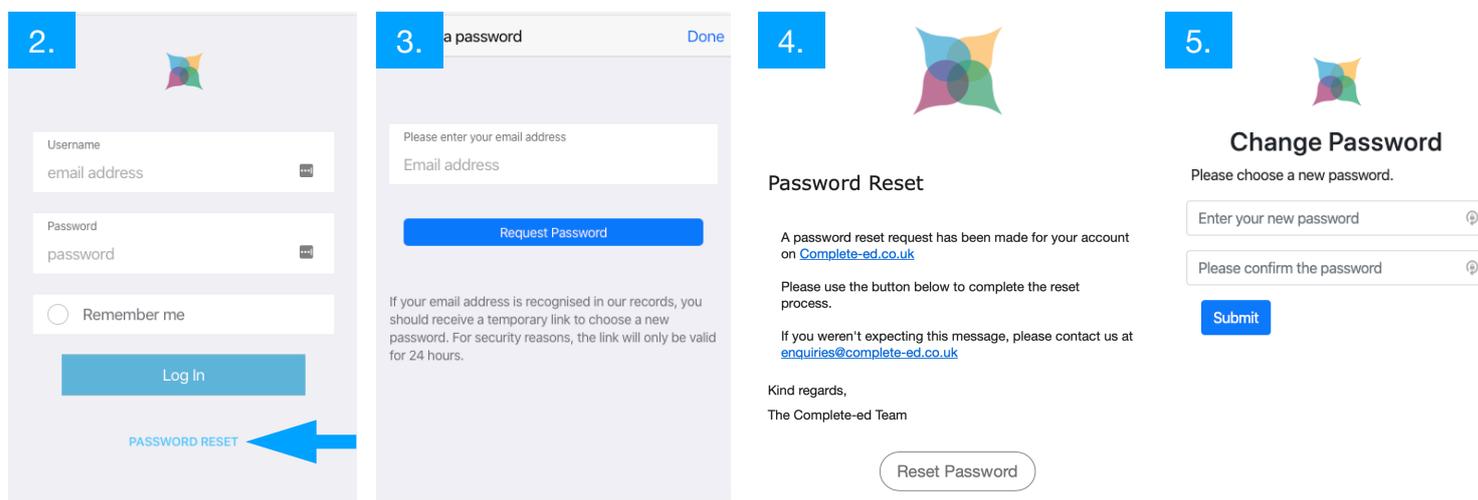
Accessing your account

Rather than communicating temporary passwords, you can use the password reset feature to choose a suitable, memorable password to protect your account. To complete a password reset:

1. Go to www.complete-ed.co.uk/apps/parent (you can also get to the page from the complete-ed.co.uk homepage)

If you haven't accessed your account before or have forgotten your password:

2. On the login page, click the Password Reset button
3. Enter your email address (the primary account the school uses to contact you)
4. Check your email for a message containing a password reset button
5. Choose a new password

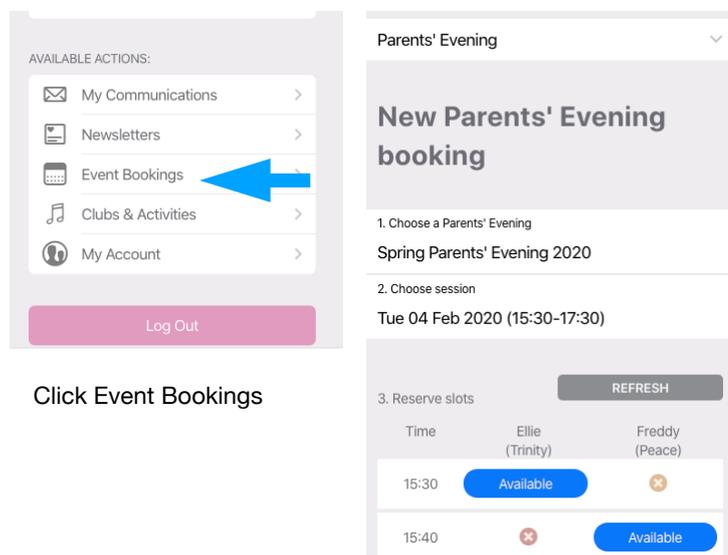


The screenshots illustrate the password reset process:

- Step 2:** Login page with a 'PASSWORD RESET' link at the bottom.
- Step 3:** 'Request Password' screen where the user enters their email address.
- Step 4:** 'Password Reset' email received from Complete-ed.co.uk with a 'Reset Password' button.
- Step 5:** 'Change Password' screen where the user enters and confirms a new password.

Booking a Parents' Evening Slot

Booking a slot or multiple slots (if you have siblings at the school) is really straightforward.

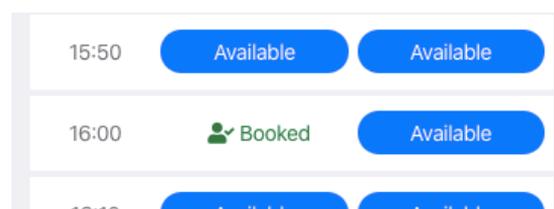


The screenshots show the booking process:

- Step 1:** 'AVAILABLE ACTIONS' menu with 'Event Bookings' selected.
- Step 2:** 'New Parents' Evening booking' screen showing session selection for 'Spring Parents' Evening 2020' on 'Tue 04 Feb 2020 (15:30-17:30)'.
- Step 3:** 'Reserve slots' screen showing available slots for 'Elle (Trinity)' and 'Freddy (Peace)'.

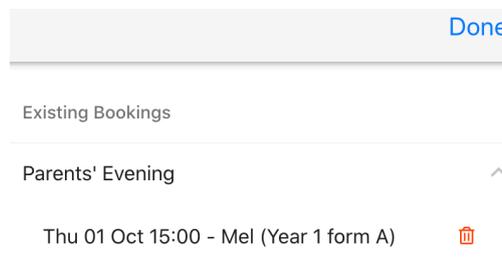
Click Event Bookings

3. As soon as you click the 'Available' button, the slot is checked and, if still available, is confirmed.
4. Once confirmed it will show as booked



The grid shows time slots with 'Available' or 'Booked' buttons. For example, 15:50 has two 'Available' buttons, while 16:00 has one 'Booked' and one 'Available' button.

You can view and cancel existing bookings once they have been confirmed - under Existing Bookings (at the top of the page)



The 'Existing Bookings' section shows a 'Done' button at the top right. Below, it lists 'Parents' Evening' for 'Thu 01 Oct 15:00 - Mel (Year 1 form A)' with a trash icon.

1. Choose a parents' evening and session
2. Pick any of the available slots